



# Annual Retrospective

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GUY SAVAGE

GENERAL MANAGER



# By the Numbers (Last Year)

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## Contracted to work 30 hours a month

- Average: 40.1
- Average billed: 32.3

## Key activities

- General Administration (website, email, constituents, meetings)  
134 hours (29%)
- Project Work (consultant oversight, contracts, meetings, and so on)  
55.75 hours (12%)
- Monitoring Wells  
45.25 hours (9%)
- Meetings (prep, attendance, minutes)  
207.75 hours (43%)  
Regular (51%), Grants (11%), Finance (14%), PM (7%) Tech (16%)
- Budget  
32 hours (7%)



# Working Well

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- ❑ Board Activities
- ❑ Meetings
- ❑ Relationship with Regulators
- ❑ District Engineer and Counsel
- ❑ Projects (eg. 30% design and groundwater monitoring wells) moving forward





# In Need of Fine Tuning

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Meetings Agendas / Workshops



Focus and Outcomes



Public Outreach and Communications



# Meeting Agendas and Workshops

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- Tweaks to agenda formats continue
- Sound and amplification still an issue
- New location still being setup and evaluated
- More workshops on the horizon, professional facilitator?

Reminder: Agenda is set by President and General Manager



# Focus and Outcomes

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- ✓ Keep the vision clear
- ✓ Focus on less (now, next, later)
- ✓ Embrace constraints
- ✓ Leverage Committees and General Manager

“If you want to go fast, go alone. If you want to go far, go together.”

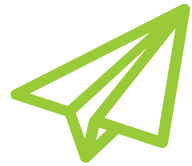
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# Public Outreach and Communications

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- ❖ District residents and property owners clearly want more
- ❖ District is not controlling its own message



# Recommendations

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- Increase social media presence
  - On Nextdoor (limited), no other social media platforms
  - Perform direct outreach, clarify activities, post on upcoming meetings and activities (GM - 4 hours / month)
- Coffee with a Director
  - Regularly scheduled, consistent location, rotating Directors
  - Listen, answer questions, share information, general discussion
- Direct Outreach
  - Monthly electronic newsletter (GM - 4 hours / month)
  - Walk the District, not just your circle of friends